

Stonestrow
Horsell Park
Woking
Surrey GU21 4LY

01483 723122
cilla.shaw@btinternet.com

11/11/2014

The Manager
Furniture Department
Mr D Chapman
Vale Furnishers
Wharf Road
Ash Vale
Surrey GU12 5AS

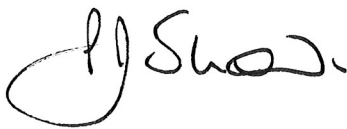
Dear Mr Chapman

I had a carpet fitted yesterday, 10th November and feel that I really must write to express my delight at the standard of the fitting.

The gentleman who came had the courtesy to telephone to say that he was running a little late as he was cutting the carpet in the warehouse. He arrived at 10.30am and left at 6.15 pm, a very long day. He was polite and worked diligently all time, the quality of his workmanship is excellent.

Please would you be so kind as to pass our thanks on to him and to the owners of Vales.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'P. Shaw' with a large, stylized initial 'P'.

Mrs Priscilla Shaw